

Reconsignment / Exchange form

In case you received a faulty product, a wrong product or if you wish to exchange your order you can initiate a return shipment through your Order Overview. You can find the link to the overview in your dispatch/order confirmation. **After receiving your order, you have 14 days to initiate a return.**

Please send back the products in question and add this filled out form to the package. As soon as it arrives we will take care of it. You are obliged to pay for the postage costs. We refund these costs in case the reason for the return is our fault. We will refund your money by reversing the transaction of your chosen payment method.

Note that we only accept unwashed, unworn and clean clothes!

Invoice Number

Name, Surname

Street, Number

PO-Code, City

E-Mail

Exchange

Return and

Money Back

Voucher via e-mail

Wrong size

Product No.

Product Name

Correct size

Wrong version (color, print position, ...)

Product No.

Product Name

Correct size

Print flawed

Textil flawed

Quality not as expected

Problem description